Ludovic Szojchert

IT Project Director | Operational & Delivery Head of Program | AI Expert

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🔗 LinkedIn Recommendations

EXPERTISE

+25 years of IT expertise in orchestrating complex multi-project portfolios and digital transformation. Specialist in **IT Delivery**, securing production rollouts, technical team leadership, and integrating innovations (AI, Cybersecurity, E-commerce). +50 major projects delivered on time and within budget.

CAREER PROGRESSION (+25 YEARS)

1999-2005	2006-2013	2014-2018	2019-2022	2023-2026
1	**2**	**3**	**4**	**5**
Digital Pioneer	**E-commerce Ops**	**Program Manager**	**Strategic Director**	**Head of Program**
Keebiz Rueducommerce Lastminute.com Zebank	Cybercartes Kering Netbooster	Relais & Châteaux Ubisoft EMEA Sodexo Accor	ACCOR Bouygues Telecom Carrefour Edenred	SZO Conseils CEGELEM Kingfisher Printemps

● CORE COMPETENCIES

MANAGEMENT & OPERATIONS

Multi-project portfolio orchestration • Dependencies & milestones management • Innovation funding (BPI/CIR) structuring • Distributed IT team leadership

IT & E-COMMERCE ECOSYSTEMS

ERP/PIM/PSP/CRM Integration • Marketplace (Mirakl, Salesforce Commerce) • E-commerce (Adobe Commerce, Magento) • Data & APIs
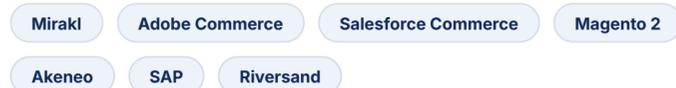
DELIVERY & QUALITY

Agile/SAFE • End-to-end testing • RACI / Detailed planning • KPI Metrics • Cutover plan management & secure production rollouts

● TECHNOLOGIES & TOOLS

AI, DATA & CYBERSECURITY

`LLM` `Machine Learning` `Generative AI` `Blockchain` `Encrypted Messaging` `SecOps` `Big Data`

PLATFORMS (E-COMMERCE & ERP)

`Mirakl` `Adobe Commerce` `Salesforce Commerce` `Magento 2` `Akeneo` `SAP` `Riversand`

PAYMENT, FINTECH & CLOUD

`Stripe` `Adyen` `Mangopay` `Firebase` `Cloudinary`

AGILE & PROJECT MANAGEMENT

`JIRA / Confluence` `Monday.com` `Airtable` `TeamGantt` `Postman`

WEB & DIGITAL MARKETING

`PHP / MySQL` `Node.js / JS` `Google Analytics` `Google Tag Manager` `Marketing Automation`

● SECTOR EXPERTISE

INNOVATION & TECH (SZO CONSEILS)

Artificial Intelligence • Data Security • R&D Management

RETAIL & E-COMMERCE

Carrefour • Kingfisher • Printemps • ADEO Group

CRITICAL INFRASTRUCTURE & FINTECH

Westinghouse • CEGELEM • Edenred • Sodexo Pass

● KEY EXPERIENCES (RECENT)

HEAD OF PROGRAM & INDEP. PROJECT DIR. — SZO CONSEILS (SINCE 2023)

End-to-end management and delivery of complex IT programs. Team structuring, critical milestone management (TTM), and securing production rollouts. **June 2025:** structuring the activity with the creation of the SZO Conseils agency (R&D management of a local sovereign AI assistant (LLM) and an end-to-end encrypted messaging solution).

IT PROJECT DIRECTOR — CEGELEM (JUNE 2024 - DEC 2025)

Management of critical projects (IT Delivery) for governments and institutions. Structuring funding applications (UN, World Bank) and obtaining accreditations. **Production rollout:** national e-invoicing digitalization and Blockchain architecture.

HEAD OF PROGRAM — KINGFISHER (JAN - JUNE 2024)

Operational management of the global e-commerce platform replatforming: SAP migration, PSP change, Adobe Commerce modernization. **Delivery:** Structuring and managing an expert internal IT team (3 senior POs, 1 Solution Architect).

MARKETPLACE PROJECT DIRECTOR — PRINTEMPS (JAN 2023 - JAN 2024)

Delivery management for the launch of the Mirakl marketplace. Orchestration of +5 critical IT modules (SAP, Adyen, CRM). **Result:** Successful MVP launch and guaranteed progressive rollout without technical disruption.

B2B E-COMMERCE PROJECT DIRECTOR — SIG (FEB 2022 - JAN 2023)

Management and production rollout of the first B2B e-commerce platform (€2.8bn turnover). End-to-end integration of Salesforce Commerce Cloud and Akeneo PIM.

ORG & DELIVERY CONSULTANT — PITNEY BOWES (OCT 2020 - JUNE 2021)

Audit and optimization of project processes. Monday.com deployment to accelerate international delivery team velocity. Strong change management.

MIRAKL FUNCTIONAL PM — ACCOR (MAR 2018 - JULY 2021)

Delivery of the centralized B2B procurement platform for +600 stores. Complete digitalization of procurement processes and deployment of an e-commerce solution.

● EDUCATION & LANGUAGES

ISG BUSINESS SCHOOL (2000)

Majors: Finance & Marketing

GRPG - IT DEVELOPMENT (2010)

Majors: PHP & MySQL

🇫🇷 Native - 🇬🇧 Fluent (International Projects)

● CONTEXT MASTERY

`Cutover plan management` `Regulatory compliance (SecOps)` `Agile/SAFE methodologies` `International & multi-country projects`